

<p><b>Consumer Support</b></p>  <p>Linking people with arthritis to information, education &amp; support where &amp; when they need it.</p>	<p><b>National Partnerships</b></p>  <p>Partnering with Affiliates &amp; health organisations to support collective goals.</p>	<p><b>National Research</b></p>  <p>Driving national research agenda in partnership with research leaders and institutions.</p>	<p><b>Consumer Advocacy</b></p>  <p>Advocating to federal government &amp; national corporations for health initiatives.</p>	<p><b>Sustainability</b></p>  <p>Sustaining organisational purpose &amp; activity.</p>
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## Key strategic initiatives

<ul style="list-style-type: none"> <li>❖ Ensure availability &amp; national consistency of information &amp; resources.</li> <li>❖ Co-ordinate rollout of National Strategic Action Plan (NSAP).</li> <li>❖ RA Support Program rollout (MyRA) &amp; expansion to other musculoskeletal conditions.</li> </ul>	<ul style="list-style-type: none"> <li>❖ Link national programs to Affiliates for local delivery (e.g. MyRA).</li> <li>❖ Map consumer experiences &amp; needs.</li> <li>❖ Engage with consumer-focussed groups and peak organisations.</li> <li>❖ Partner cross-country for government submissions.</li> </ul>	<ul style="list-style-type: none"> <li>❖ Lead &amp; co-ordinate the national research agenda.</li> <li>❖ Grow alliances with the university &amp; medical sector.</li> <li>❖ Strive to increase funding to entities such as MRFF &amp; NHMRC.</li> <li>❖ Promote outcomes.</li> </ul>	<ul style="list-style-type: none"> <li>❖ Lobby government for ongoing funding of NSAP.</li> <li>❖ Develop Consumer Engagement Plan in collaboration with Affiliates.</li> <li>❖ Hold national summit in Canberra.</li> <li>❖ Develop national media &amp; comms plan in collaboration with Affiliates.</li> </ul>	<ul style="list-style-type: none"> <li>❖ Expand mutually beneficial Corporate sponsorships.</li> <li>❖ Expand Accessible Design (AD) project.</li> <li>❖ Support Affiliates &amp; partners by identifying &amp; co-ordinating national fundraising initiatives.</li> </ul>
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## As measured by these KPIs

<ul style="list-style-type: none"> <li>❖ Evidence of NSAP initiatives in market.</li> <li>❖ MyRA in market along with reports / updates.</li> <li>❖ Evidence of hard / soft info &amp; volume of take-up.</li> </ul>	<ul style="list-style-type: none"> <li>❖ # of collaborative projects that progress to fruition.</li> <li>❖ Consumer journey mapped.</li> <li>❖ # of engagements.</li> <li>❖ Evidence of submission support.</li> </ul>	<ul style="list-style-type: none"> <li>❖ Annual research summary (incl. promotional reach).</li> <li>❖ # of joint initiatives with tertiary &amp; medical sector.</li> <li>❖ Increased funding linked to submissions.</li> </ul>	<ul style="list-style-type: none"> <li>❖ Increased funding for NSAP.</li> <li>❖ # Consumer engagement initiatives.</li> <li>❖ Summit occurs annually.</li> <li>❖ Market activity volumes.</li> </ul>	<ul style="list-style-type: none"> <li>❖ # &amp; value of sponsorships.</li> <li>❖ # of AD products.</li> <li>❖ # of fundraising initiatives.</li> <li>❖ Value of fundraising that support Affiliates.</li> </ul>
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